

SHIPPING A DEVICE TO BUDAPEST

Shipping merchandise to Budapest, Hungary, can sometimes be tricky due to international shipping regulations. You are free to use any well-known international courier service of your choice. (for example: FedEx, UPS etc.)

The following procedure <u>MUST</u> be exactly followed when shipping merchandise to Budapest. If you don't follow these steps, you will cause delay in the arrival of your shipment to Budapest. You are responsible for shipping costs to Budapest. We will cover the shipping costs when returning the device to you. We ask you to write on the shipping air bill the following:

If you are sending a device to Budapest from outside the EU:

- ✓ value of **5 USD**
- ✓ the item is a **SAMPLE**
- ✓ the item is a **Biofeedback device**
- ✓ there is a Harmonized Code 8543709099, which tells customs what is going out. The Harmonized Code may be necessary.

Please be sure to enclose an invoice to the shipment, which contains the same information.

Ship to the following address:

Company: Mandelay Kft.

Country: Hungary County: Pest Zip code: 2316

City, street: Tököl, Huba utca 25-2

Phone: +36202507190

E-mail: info@scio-eductor.com



If you are sending a device to Budapest from inside the EU:

✓ the item is a **Biofeedback device**

Ship to the following address:

Company: Mandelay Kft.

Country: Hungary County: Pest Zip code: 2316

City, street: Tököl, Huba utca 25-2

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E-mail: info@scio-eductor.com

If you have any questions, you may also contact us at <u>info@scio-eductor.com</u>.

Please note, that the Budapest Home Office only pays for shipping costs of the repaired devices from Budapest. Any shipment to the Budapest Home Office - including warranty repairs and refurbishments – are the responsibility of the Sender.